



AI chatbots VS Doctors



AI chatbot/Internet

Available 24/7

Fast responses

Low cost/free

General information

May give wrong/"hallucinated" answers

No clinical accountability

Cannot order tests or prescribe medicine

Access

Speed

Cost

Type of advice

Reliability

Responsibility

Tests & treatment

Doctor

Requires appointment

Needs consultation time

Consultation fees

Personalised care

Professional diagnosis

Clinical accountability

Can order tests and prescribe treatment